CONCERN: EAP

Utilization Report

SHELBY COUNTY GOVERNMENT

Date Range: 01/01/2013 - 03/31/2013

Total Employee Population: 5800

General Summary, 1st Quarter

TOTAL # OF CASES	122
TOTAL # OF SESSIONS	254
TELEPHONE INQUIRES ONLY	34
NO SHOWS / CANCELLATIONS	60
# OF ON-SITE PROGRAMS	3
# OF EMPLOYEES PARTICIPATING IN ON-SITE PROGRAMS	67
# OF CASE CLIENTS	137
TOTAL # OF CLIENTS SERVED	204

Detailed information on following page(s)

Activity To Date

	Q1	Q2	Q3	Q4	YTD	AUR
TOTAL # OF CASES	122				122	8%
TOTAL # OF SESSIONS	254				254	18%
TELEPHONE INQUIRES ONLY	34				34	
NO SHOWS / CANCELLATIONS	60				60	
# OF ON-SITE PROGRAMS	3				3	
# OF EMPLOYEES PARTICIPATING IN ON-SITE PROGRAMS	67				67	
# OF CASE CLIENTS	137				137	9%
TOTAL # OF CLIENTS SERVED	204				204	
CLIENT CATEGORIES						
EMPLOYEE	172				172	
CHILD	0				0	
SPOUSE	0				0	
PARTNER	0				0	
OTHER DEPENDENT	31				31	
RETIREE	0				0	
OTHER	1				1	
TOTAL	***204***				***204***	

CONCERN: EAP

Utilization Report

SHELBY COUNTY GOVERNMENT

Date Range: 01/01/2013 - 03/31/2013

	Q1	Q2	Q3	Q4	YTD
YEARS OF SERVICE TO THE COMPANY					
1 YEAR OR LESS	5				5
1-4 YEARS	14				14
5-9 YEARS	25				25
10-14 YEARS	26				26
15 YEARS OR MORE	35				35
NOT GIVEN	67				67
TOTAL # OF EMPLOYEES	***172***				***172***
REFERRAL SOURCE					
BROCHURE	4				4
BROCHURE / CARD / POSTER	0				0
CHURCH	0				0
CO-WORKER / FRIEND	12				12
COMMUNITY CENTER	0				0
COMPANY NEWSLETTER	3				3
CONCERN NEWSLETTER	1				1
EMPLOYEE ORIENTATION	16				16
FORMAL MANAGEMENT REFERRAL	12				12
FRIEND	1				1
HEALTH BENEFITS FAIR	1				1
HOME MAILING	0				0
HUMAN RESOURCES	22				22
NEWS BROADCAST	0				0
NEWSLETTER	0				0
NEWSPAPER AD	0				0
NEWSPAPER ARTICLE	0				0
NURSE	0				0
OTHER	0				0
PROGRAM BY CONCERN	68				68
RADIO	0				0
RELATIVE	9				9
SCHOOL	0				0
SELF	12				12
SUPERVISOR	5				5
TELEVISION	0				0
UNION REPRESENTATIVE	1				1
WEBSITE	0				0
PREVIOUS EAP CLIENT	37				37
YOUTH ACTIVITY	0				0
TOTAL	***204***				***204***

CONCERN: EAP

Utilization Report

SHELBY COUNTY GOVERNMENT

Date Range: 01/01/2013 - 03/31/2013

PRIMARY PROBLEMS	Q1	Q2	Q3	Q4	YTD
ALCOHOL ABUSE	3				3
ANOTHER'S ALCOHOL OR DRUG ABUSE	1				1
DRUG ABUSE	4				4
EMOTIONAL / PSYCHOLOGICAL	53				53
FAMILY / CHILD	17				17
FAMILY VIOLENCE	0				0
FINANCIAL	0				0
JOB PERFORMANCE	2				2
LEGAL	0				0
MARITAL / RELATIONSHIP	30				30
OTHER	67				67
OTHER JOB RELATED	25				25
OTHER MENTAL HEALTH	0				0
PHYSICAL HEALTH	2				2
VIOLENT CRIME	0				0
TOTAL	***204***				***204***

INSURANCE BASED TREATMENT RECOMMENDATION					
CHEMICAL DEPENDENCY INPATIENT	0				0
CHEMICAL DEPENDENCY OUTPATIENT	0				0
MEDICAL EVALUATION	3				3
PSYCHIATRIC INPATIENT	0				0
PSYCHIATRIC OUTPATIENT	3				3
PSYCHOLOGICAL OUTPATIENT	1				1
****TOTAL***	***7***				***7***

** In some cases, a client uses several forms of treatment.*

NON-INSURANCE BASED TREATMENT RECOMMENDATIONS					
ALCOHOL / DRUG EDUCATION	0				0
ANGER EDUCATION	1				1
CONCERN ONLY	0				0
FINANCIAL / LEGAL ASSISTANCE	0				0
GROUP THERAPY	5				5
MARITAL / FAMILY COUNSELING	0				0
MEDICATION	0				0
OTHER	3				3
OTHER EDUCATION	1				1
SELF-HELP / SUPPORT GROUP	1				1
****TOTAL***	***12***				***12***

** In some cases, a client uses several forms of treatment.*

CONCERN: EAP

Utilization Report

SHELBY COUNTY GOVERNMENT

Date Range: 01/01/2013 - 03/31/2013

TRAINING OR PROMOTIONAL ACTIVITIES

JANUARY – FEBRUARY – MARCH – provided the monthly 2 page email newsletter, The CONCERN Connection, for distribution.

MARCH 15 - Katie Webb attended a "Vendor Fair" for 3.75 hours with 30 employees.

MARCH 27 - Paula Wilkinson conducted a "New Recruit Orientation" from 10:30am - 11:00am with 30 employees at the Shelby County Corretions.

MARCH 28 - Paula Wilkinson conducted a "Stress Workshop" from 12:30pm - 1:30pm with 7 employees at the Shelby County Sheriff's Department as requested by Susan Lampley.

CONCERN: EAP

Utilization Report

SHELBY COUNTY GOVERNMENT

Date Range: 04/01/2013 - 06/30/2013

Total Employee Population: 5800

General Summary, 2nd Quarter

TOTAL # OF CASES	108
TOTAL # OF SESSIONS	240
TELEPHONE INQUIRES ONLY	51
NO SHOWS / CANCELLATIONS	57
# OF ON-SITE PROGRAMS	7
# OF EMPLOYEES PARTICIPATING IN ON-SITE PROGRAMS	77
# OF CASE CLIENTS	126
TOTAL # OF CLIENTS SERVED	203

Detailed information on following page(s)

Activity To Date

	Q1	Q2	Q3	Q4	YTD	AUR
TOTAL # OF CASES	124	108			232	8%
TOTAL # OF SESSIONS	260	240			500	17%
TELEPHONE INQUIRES ONLY	40	51			91	
NO SHOWS / CANCELLATIONS	61	57			118	
# OF ON-SITE PROGRAMS	4	7			11	
# OF EMPLOYEES PARTICIPATING IN ON-SITE PROGRAMS	70	77			147	
# OF CASE CLIENTS	139	126			265	9%
TOTAL # OF CLIENTS SERVED	209	203			412	
CLIENT CATEGORIES						
EMPLOYEE	175	165			340	
CHILD	0	0			0	
SPOUSE	0	0			0	
PARTNER	0	0			0	
OTHER DEPENDENT	33	38			71	
RETIREE	0	0			0	
OTHER	1	0			1	
TOTAL	***209***	***203***			***412***	

CONCERN: EAP

Utilization Report

SHELBY COUNTY GOVERNMENT

Date Range: 04/01/2013 - 06/30/2013

	Q1	Q2	Q3	Q4	YTD
YEARS OF SERVICE TO THE COMPANY					
1 YEAR OR LESS	5	5			10
1-4 YEARS	15	11			26
5-9 YEARS	25	20			45
10-14 YEARS	26	23			49
15 YEARS OR MORE	34	28			62
NOT GIVEN	70	78			148
TOTAL # OF EMPLOYEES	***175***	***165***			***340***
REFERRAL SOURCE					
BROCHURE	4	2			6
BROCHURE / CARD / POSTER	0	0			0
CHURCH	0	0			0
CO-WORKER / FRIEND	12	5			17
COMMUNITY CENTER	0	0			0
COMPANY NEWSLETTER	3	2			5
CONCERN NEWSLETTER	1	2			3
EMPLOYEE ORIENTATION	16	9			25
FORMAL MANAGEMENT REFERRAL	12	8			20
FRIEND	1	1			2
HEALTH BENEFITS FAIR	1	0			1
HOME MAILING	0	0			0
HUMAN RESOURCES	22	25			47
NEWS BROADCAST	0	0			0
NEWSLETTER	0	0			0
NEWSPAPER AD	0	0			0
NEWSPAPER ARTICLE	0	0			0
NURSE	0	0			0
OTHER	0	0			0
PROGRAM BY CONCERN	71	81			152
RADIO	0	0			0
RELATIVE	10	11			21
SCHOOL	0	0			0
SELF	12	6			18
SUPERVISOR	5	7			12
TELEVISION	0	0			0
UNION REPRESENTATIVE	1	0			1
WEBSITE	0	0			0
PREVIOUS EAP CLIENT	38	44			82
YOUTH ACTIVITY	0	0			0
TOTAL	***209***	***203***			***412***

CONCERN: EAP

Utilization Report

SHELBY COUNTY GOVERNMENT

Date Range: 04/01/2013 - 06/30/2013

PRIMARY PROBLEMS	Q1	Q2	Q3	Q4	YTD
ALCOHOL ABUSE	3	1			4
ANOTHER'S ALCOHOL OR DRUG ABUSE	1	1			2
DRUG ABUSE	4	1			5
EMOTIONAL / PSYCHOLOGICAL	53	43			96
FAMILY / CHILD	17	19			36
FAMILY VIOLENCE	0	0			0
FINANCIAL	0	0			0
JOB PERFORMANCE	2	1			3
LEGAL	0	0			0
MARITAL / RELATIONSHIP	31	39			70
OTHER	71	79			150
OTHER JOB RELATED	25	19			44
OTHER MENTAL HEALTH	0	0			0
PHYSICAL HEALTH	2	0			2
VIOLENT CRIME	0	0			0
TOTAL	***209***	***203***			***412***

INSURANCE BASED TREATMENT RECOMMENDATION					
CHEMICAL DEPENDENCY INPATIENT	0	0			0
CHEMICAL DEPENDENCY OUTPATIENT	0	0			0
MEDICAL EVALUATION	4	2			6
PSYCHIATRIC INPATIENT	0	0			0
PSYCHIATRIC OUTPATIENT	4	2			6
PSYCHOLOGICAL OUTPATIENT	1	1			2
****TOTAL***	***9***	***5***			***14***

** In some cases, a client uses several forms of treatment.*

NON-INSURANCE BASED TREATMENT RECOMMENDATIONS					
ALCOHOL / DRUG EDUCATION	0	0			0
ANGER EDUCATION	1	0			1
CONCERN ONLY	0	0			0
FINANCIAL / LEGAL ASSISTANCE	0	0			0
GROUP THERAPY	5	0			5
MARITAL / FAMILY COUNSELING	0	0			0
MEDICATION	0	0			0
OTHER	3	2			5
OTHER EDUCATION	1	0			1
SELF-HELP / SUPPORT GROUP	1	0			1
****TOTAL***	***12***	***3***			***15***

** In some cases, a client uses several forms of treatment.*

CONCERN: EAP

Utilization Report

SHELBY COUNTY GOVERNMENT

Date Range: 04/01/2013 - 06/30/2013

TRAINING OR PROMOTIONAL ACTIVITIES

JANUARY – FEBRUARY – MARCH – provided the monthly 2 page email newsletter, The CONCERN Connection, for distribution.

MARCH 7 - Judy Bookman conducted a 1 hour "Conflict Negotiation" with 3 employees as requested by Yvonne Cantron.

MARCH 15 - Katie Webb attended a "Vendor Fair" for 3.75 hours with 30 employees.

MARCH 27 - Paula Wilkinson conducted a "New Recruit Orientation" from 10:30am - 11:00am with 30 employees at the Shelby County Corretions.

MARCH 28 - Paula Wilkinson conducted a "Stress Workshop" from 12:30pm - 1:30pm with 7 employees at the Shelby County Sheriff's Department as requested by Susan Lampley.

APRIL – MAY – JUNE – provided the monthly 2 page email newsletter, The CONCERN Connection, for distribution.

APRIL 3 - Linda Jones attended a "Health Fair" from 8:30am - 12:00pm with 25 employees as requested by Chamayne Shaw.

APRIL 3 - Paula Wilkinson conducted a "Healthy Shelby Initiative Meeting" from 9:00am - 10:00am with 5 employees as requested by Brenda Greene..

APRIL 3 - Paula Wilkinson attended a "Health Fair" from 12:00pm - 4:00pm with 23 employees as requested by Chamayne Shaw.

APRIL 16 - Judy Bookman conducted a 1 hour "Workshop and Orientation" with 6 Shelby County 911 Operators as requested by Susan Lampley.

APRIL 19 - Judy Bookman conducted a 3 hour "Ethics Wortkshop" with 7 employees at the Shelby County Health Department as requested by Bonnie Griffin.

April 22 - Judy Bookman conducted a 1 hour " Stress Management and Orientation" with 6 Shelby County 911 Dispatch as requested by Susan Lampley.

MAY 16- Judy Bookman conducted a 1 hour " Orientation and Stress Management" with 5 Shelby County 911 Dispatch as requested by Susan Lampley.

CONCERN: EAP

Utilization Report

SHELBY COUNTY GOVERNMENT

Date Range: 07/01/2013 - 09/30/2013

Total Employee Population: 5800

General Summary, 3rd Quarter

TOTAL # OF CASES	103
TOTAL # OF SESSIONS	196
TELEPHONE INQUIRES ONLY	26
NO SHOWS / CANCELLATIONS	48
# OF ON-SITE PROGRAMS	3
# OF EMPLOYEES PARTICIPATING IN ON-SITE PROGRAMS	33
# OF CASE CLIENTS	115
TOTAL # OF CLIENTS SERVED	148

Detailed information on following page(s)

Activity To Date

	Q1	Q2	Q3	Q4	YTD	AUR
TOTAL # OF CASES	125	108	103		336	8%
TOTAL # OF SESSIONS	261	239	196		696	16%
TELEPHONE INQUIRES ONLY	42	56	26		124	
NO SHOWS / CANCELLATIONS	61	57	48		166	
# OF ON-SITE PROGRAMS	4	7	3		14	
# OF EMPLOYEES PARTICIPATING IN ON-SITE PROGRAMS	70	77	33		180	
# OF CASE CLIENTS	140	126	115		381	9%
TOTAL # OF CLIENTS SERVED	210	203	148		561	
CLIENT CATEGORIES						
EMPLOYEE	176	165	123		464	
CHILD	0	0	0		0	
SPOUSE	0	0	0		0	
PARTNER	0	0	0		0	
OTHER DEPENDENT	33	38	25		96	
RETIREE	0	0	0		0	
OTHER	1	0	0		1	
TOTAL	***210***	***203***	***148***		***561***	

CONCERN: EAP

Utilization Report

SHELBY COUNTY GOVERNMENT

Date Range: 07/01/2013 - 09/30/2013

	Q1	Q2	Q3	Q4	YTD
YEARS OF SERVICE TO THE COMPANY					
1 YEAR OR LESS	5	5	5		15
1-4 YEARS	15	11	12		38
5-9 YEARS	25	20	20		65
10-14 YEARS	26	23	23		72
15 YEARS OR MORE	35	28	29		92
NOT GIVEN	70	78	34		182
TOTAL # OF EMPLOYEES	***176***	***165***	***123***		***464***
REFERRAL SOURCE					
BROCHURE	4	2	1		7
BROCHURE / CARD / POSTER	0	0	0		0
CHURCH	0	0	0		0
CO-WORKER / FRIEND	12	5	15		32
COMMUNITY CENTER	0	0	0		0
COMPANY NEWSLETTER	3	2	2		7
CONCERN NEWSLETTER	1	2	0		3
EMPLOYEE ORIENTATION	16	9	2		27
FORMAL MANAGEMENT REFERRAL	13	8	5		26
FRIEND	1	1	1		3
HEALTH BENEFITS FAIR	1	0	1		2
HOME MAILING	0	0	0		0
HUMAN RESOURCES	22	25	17		64
NEWS BROADCAST	0	0	0		0
NEWSLETTER	0	0	0		0
NEWSPAPER AD	0	0	0		0
NEWSPAPER ARTICLE	0	0	0		0
NURSE	0	0	1		1
OTHER	0	0	4		4
PROGRAM BY CONCERN	71	81	34		186
RADIO	0	0	0		0
RELATIVE	10	11	3		24
SCHOOL	0	0	0		0
SELF	12	6	7		25
SUPERVISOR	5	7	7		19
TELEVISION	0	0	0		0
UNION REPRESENTATIVE	1	0	0		1
WEBSITE	0	0	0		0
PREVIOUS EAP CLIENT	38	44	48		130
YOUTH ACTIVITY	0	0	0		0
TOTAL	***210***	***203***	***148***		***561***

CONCERN: EAP

Utilization Report

SHELBY COUNTY GOVERNMENT

Date Range: 07/01/2013 - 09/30/2013

PRIMARY PROBLEMS	Q1	Q2	Q3	Q4	YTD
ALCOHOL ABUSE	4	1	0		5
ANOTHER'S ALCOHOL OR DRUG ABUSE	1	1	0		2
DRUG ABUSE	4	1	0		5
EMOTIONAL / PSYCHOLOGICAL	53	43	52		148
FAMILY / CHILD	17	19	15		51
FAMILY VIOLENCE	0	0	1		1
FINANCIAL	0	0	0		0
JOB PERFORMANCE	2	1	1		4
LEGAL	0	0	0		0
MARITAL / RELATIONSHIP	31	39	28		98
OTHER	71	79	34		184
OTHER JOB RELATED	25	19	17		61
OTHER MENTAL HEALTH	0	0	0		0
PHYSICAL HEALTH	2	0	0		2
VIOLENT CRIME	0	0	0		0
TOTAL	***210***	***203***	***148***		***561***

INSURANCE BASED TREATMENT RECOMMENDATION					
CHEMICAL DEPENDENCY INPATIENT	0	0	0		0
CHEMICAL DEPENDENCY OUTPATIENT	0	0	0		0
MEDICAL EVALUATION	4	2	1		7
PSYCHIATRIC INPATIENT	0	0	0		0
PSYCHIATRIC OUTPATIENT	4	2	5		11
PSYCHOLOGICAL OUTPATIENT	1	1	0		2
****TOTAL***	***9***	***5***	***6***		***20***

** In some cases, a client uses several forms of treatment.*

NON-INSURANCE BASED TREATMENT RECOMMENDATIONS					
ALCOHOL / DRUG EDUCATION	0	0	0		0
ANGER EDUCATION	1	0	1		2
CONCERN ONLY	0	0	0		0
FINANCIAL / LEGAL ASSISTANCE	0	0	1		1
GROUP THERAPY	5	0	0		5
MARITAL / FAMILY COUNSELING	0	0	0		0
MEDICATION	0	0	0		0
OTHER	3	2	2		7
OTHER EDUCATION	1	0	0		1
SELF-HELP / SUPPORT GROUP	1	0	0		1
****TOTAL***	***12***	***3***	***4***		***19***

** In some cases, a client uses several forms of treatment.*

CONCERN: EAP

Utilization Report

SHELBY COUNTY GOVERNMENT

Date Range: 07/01/2013 - 09/30/2013

TRAINING OR PROMOTIONAL ACTIVITIES

JANUARY – FEBRUARY – MARCH – provided the monthly 2 page email newsletter, The CONCERN Connection, for distribution.

MARCH 7 - Judy Bookman conducted a 1 hour "Conflict Negotiation" with 3 employees as requested by Yvonne Cantron.

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April 22 - Judy Bookman conducted a 1 hour " Stress Management and Orientation" with 6 Shelby County 911 Dispatch as requested by Susan Lampley.

MAY 16- Judy Bookman conducted a 1 hour " Orientation and Stress Management" with 5 Shelby County 911 Dispatch as requested by Susan Lampley.

JULY – AUGUST – SEPTEMBER – provided the monthly 2 page email newsletter, The CONCERN Connection, for distribution.

AUGUST 15 - Judy Bookman conducted a 1 hour "Stress management workshop" with 6 employees of the 911 dispatch as requested by Susan Lampley.

SEPTEMBER 12 - Judy Bookman conducted a 1 hour "Stress management workshop" with 7 employees of the 911 dispatch as requested by Susan Lampley.

SEPTEMBER 25 - Elaine Light attended a "Health Fair" from 10:30am - 3:00pm at the Correctional Facility with 20 employees as requested by Sandra Pryor.

CONCERN: EAP

Utilization Report

SHELBY COUNTY GOVERNMENT

Date Range: 10/01/2013 - 12/31/2013

Total Employee Population: 5800

General Summary, 4th Quarter

TOTAL # OF CASES	96
TOTAL # OF SESSIONS	228
TELEPHONE INQUIRES ONLY	17
NO SHOWS / CANCELLATIONS	63
# OF ON-SITE PROGRAMS	3
# OF EMPLOYEES PARTICIPATING IN ON-SITE PROGRAMS	76
# OF CASE CLIENTS	108
TOTAL # OF CLIENTS SERVED	184

Detailed information on following page(s)

Activity To Date

	Q1	Q2	Q3	Q4	YTD	AUR
TOTAL # OF CASES	127	108	105	96	436	8%
TOTAL # OF SESSIONS	263	239	198	228	928	16%
TELEPHONE INQUIRES ONLY	42	56	33	17	148	
NO SHOWS / CANCELLATIONS	61	57	48	63	229	
# OF ON-SITE PROGRAMS	4	7	3	3	17	
# OF EMPLOYEES PARTICIPATING IN ON-SITE PROGRAMS	70	77	33	76	256	
# OF CASE CLIENTS	142	126	118	108	494	9%
TOTAL # OF CLIENTS SERVED	212	203	151	184	750	
CLIENT CATEGORIES						
EMPLOYEE	178	165	125	160	628	
CHILD	0	0	0	0	0	
SPOUSE	0	0	0	0	0	
PARTNER	0	0	0	0	0	
OTHER DEPENDENT	33	38	26	24	121	
RETIREE	0	0	0	0	0	
OTHER	1	0	0	0	1	
TOTAL	***212***	***203***	***151***	***184***	***750***	

CONCERN: EAP

Utilization Report

SHELBY COUNTY GOVERNMENT

Date Range: 10/01/2013 - 12/31/2013

	Q1	Q2	Q3	Q4	YTD
YEARS OF SERVICE TO THE COMPANY					
1 YEAR OR LESS	5	5	5	5	20
1-4 YEARS	15	11	12	12	50
5-9 YEARS	25	20	20	17	82
10-14 YEARS	28	23	23	22	96
15 YEARS OR MORE	35	28	30	24	117
NOT GIVEN	70	78	35	80	263
TOTAL # OF EMPLOYEES	***178***	***165***	***125***	***160***	***628***
REFERRAL SOURCE					
BROCHURE	4	2	1	10	17
BROCHURE / CARD / POSTER	0	0	0	0	0
CHURCH	0	0	0	0	0
CO-WORKER / FRIEND	12	5	15	6	38
COMMUNITY CENTER	0	0	0	0	0
COMPANY NEWSLETTER	3	2	2	1	8
CONCERN NEWSLETTER	1	2	0	0	3
EMPLOYEE ORIENTATION	16	9	2	4	31
FORMAL MANAGEMENT REFERRAL	13	8	6	6	33
FRIEND	1	1	1	1	4
HEALTH BENEFITS FAIR	1	0	1	0	2
HOME MAILING	0	0	0	0	0
HUMAN RESOURCES	23	25	19	21	88
NEWS BROADCAST	0	0	0	0	0
NEWSLETTER	0	0	0	0	0
NEWSPAPER AD	0	0	0	0	0
NEWSPAPER ARTICLE	0	0	0	0	0
NURSE	0	0	1	0	1
OTHER	0	0	4	0	4
PROGRAM BY CONCERN	71	81	34	77	263
RADIO	0	0	0	0	0
RELATIVE	10	11	3	10	34
SCHOOL	0	0	0	0	0
SELF	12	6	7	8	33
SUPERVISOR	5	7	7	4	23
TELEVISION	0	0	0	0	0
UNION REPRESENTATIVE	1	0	0	0	1
WEBSITE	0	0	0	0	0
PREVIOUS EAP CLIENT	39	44	48	36	167
YOUTH ACTIVITY	0	0	0	0	0
TOTAL	***212***	***203***	***151***	***184***	***750***

CONCERN: EAP

Utilization Report

SHELBY COUNTY GOVERNMENT

Date Range: 10/01/2013 - 12/31/2013

PRIMARY PROBLEMS	Q1	Q2	Q3	Q4	YTD
ALCOHOL ABUSE	4	1	0	1	6
ANOTHER'S ALCOHOL OR DRUG ABUSE	1	1	0	1	3
DRUG ABUSE	4	1	0	0	5
EMOTIONAL / PSYCHOLOGICAL	54	43	52	42	191
FAMILY / CHILD	17	19	15	10	61
FAMILY VIOLENCE	0	0	1	1	2
FINANCIAL	0	0	0	0	0
JOB PERFORMANCE	2	1	1	2	6
LEGAL	0	0	0	1	1
MARITAL / RELATIONSHIP	31	39	30	28	128
OTHER	71	79	34	76	260
OTHER JOB RELATED	26	19	18	18	81
OTHER MENTAL HEALTH	0	0	0	0	0
PHYSICAL HEALTH	2	0	0	0	2
VIOLENT CRIME	0	0	0	0	0
TOTAL	***212***	***203***	***151***	***180***	***746***

INSURANCE BASED TREATMENT RECOMMENDATION					
CHEMICAL DEPENDENCY INPATIENT	0	0	0	0	0
CHEMICAL DEPENDENCY OUTPATIENT	0	0	0	0	0
MEDICAL EVALUATION	4	2	1	0	7
PSYCHIATRIC INPATIENT	0	0	0	0	0
PSYCHIATRIC OUTPATIENT	4	2	5	0	11
PSYCHOLOGICAL OUTPATIENT	1	1	0	0	2
****TOTAL***	***9***	***5***	***6***	***0***	***20***

** In some cases, a client uses several forms of treatment.*

NON-INSURANCE BASED TREATMENT RECOMMENDATIONS					
ALCOHOL / DRUG EDUCATION	0	0	0	0	0
ANGER EDUCATION	1	0	1	0	2
CONCERN ONLY	0	0	0	0	0
FINANCIAL / LEGAL ASSISTANCE	0	0	1	0	1
GROUP THERAPY	5	0	0	0	5
MARITAL / FAMILY COUNSELING	0	0	0	0	0
MEDICATION	0	0	0	0	0
OTHER	3	2	2	0	7
OTHER EDUCATION	1	0	0	0	1
SELF-HELP / SUPPORT GROUP	1	0	0	0	1
****TOTAL***	***12***	***3***	***4***	***1***	***20***

** In some cases, a client uses several forms of treatment.*

CONCERN: EAP

Utilization Report

SHELBY COUNTY GOVERNMENT

Date Range: 10/01/2013 - 12/31/2013

TRAINING OR PROMOTIONAL ACTIVITIES

JANUARY – FEBRUARY – MARCH – provided the monthly 2 page email newsletter, The CONCERN Connection, for distribution.

MARCH 7 - Judy Bookman conducted a 1 hour "Conflict Negotiation" with 3 employees as requested by Yvonne Cantron.

MARCH 15 - Katie Webb attended a "Vendor Fair" for 3.75 hours with 30 employees.

MARCH 27 - Paula Wilkinson conducted a "New Recruit Orientation" from 10:30am - 11:00am with 30 employees at the Shelby County Corretions.

MARCH 28 - Paula Wilkinson conducted a "Stress Workshop" from 12:30pm - 1:30pm with 7 employees at the Shelby County Sheriff's Department as requested by Susan Lampley.

APRIL – MAY – JUNE – provided the monthly 2 page email newsletter, The CONCERN Connection, for distribution.

APRIL 3 - Linda Jones attended a "Health Fair" from 8:30am - 12:00pm with 25 employees as requested by Chamayne Shaw.

APRIL 3 - Paula Wilkinson conducted a "Healthy Shelby Initiative Meeting" from 9:00am - 10:00am with 5 employees as requested by Brenda Greene..

APRIL 3 - Paula Wilkinson attended a "Health Fair" from 12:00pm - 4:00pm with 23 employees as requested by Chamayne Shaw.

APRIL 16 - Judy Bookman conducted a 1 hour "Workshop and Orientation" with 6 Shelby County 911 Operators as requested by Susan Lampley.

APRIL 19 - Judy Bookman conducted a 3 hour "Ethics Wortkshop" with 7 employees at the Shelby County Health Department as requested by Bonnie Griffin.

April 22 - Judy Bookman conducted a 1 hour " Stress Management and Orientation" with 6 Shelby County 911 Dispatch as requested by Susan Lampley.

MAY 16- Judy Bookman conducted a 1 hour " Orientation and Stress Management" with 5 Shelby County 911 Dispatch as requested by Susan Lampley.

JULY – AUGUST – SEPTEMBER – provided the monthly 2 page email newsletter, The CONCERN Connection, for distribution.

AUGUST 15 - Judy Bookman conducted a 1 hour "Stress management workshop" with 6 employees of the 911 dispatch as requested by Susan Lampley.

SEPTEMBER 12 - Judy Bookman conducted a 1 hour "Stress management workshop" with 7 employees of the 911 dispatch as requested by Susan Lampley.

SEPTEMBER 25 - Janet Light attended a "Health Fair" from 10:30am - 3:00pm at the Correctional Facility with 20 employees as requested by Sandra Pryor.

OCTOBER – NOVEMBER – DECEMBER – provided the monthly 2 page email newsletter, The CONCERN Connection, for distribution.

OCTOBER 22 - Judy Bookman conducted a 1 hour "Stress management" at Shelby County 911 Dispatch with 7 employees as requested by Susan Lampley.

OCTOBER 30 - Paula Wilkinson conducted an "Orientation for Trainees" from 11:00am - 11:30am at the Shelby County Corrections with 37 employees as requested by Officer Walton.

DECEMBER 18 - Janet Light attended a 6 hour "Vendor Fair" with 32 employees as requested by Chamayne