



Shelby County Tennessee

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Questions and Answers

Issued: September 21, 2012

RFP #13-004-07 Offender Management System (Shelby County Information Technology)

Due: September 28, 2012 no later than 3:00 P.M. (Central Standard Time)

TO ALL PROSPECTIVE BIDDERS:

The following questions were submitted by potential vendors
Answers are listed in **red** below:

1. **Q:** Is it important to retain the County's watermark that appears behind the response matrices in RFP 13-007-04 (Shelby County OMS) in our eventual submission. The PDF format that the RFP is offered in on the County's website is not fillable, and while our conversion to Word does a pretty good job with the tables themselves, the watermark drops out. **A.:** No, the watermark is strictly for our documents; you proposal does not have to have this mark so your conversion will be fine.
2. **Q.** Would you like the Cost Proposal separate from the Technical Proposal? Or as an additional section within the Technical Proposal and simply have the same information in MS Excel format as well? **A:** Please include the Cost Proposal as a separate document.
3. **11.2, Q:** Would the County modify its requirement that the proposer "have a minimum of three (3) systems installed in other Jails and/or Prison Systems that are comparable in size to the proposed system" to allow for a proposer with 15 years of experience developing software and implementing the NCOMS solution for one Department of Corrections? The open source NCOMS solution has been installed in multiple states. **A:** No, this requirement will not be changed.

4. **11.11, Q:** Would the County relax its requirements for performance and labor & materials bonds and work with vendors on finding another mechanism for guaranteeing performance on the contract? **A:** No this requirement will not be changed; must be submitted by bond, certified check or a letter of credit with a bank registered to business in Tennessee.
5. **Q:** Is there any additional information related to sentence calculation that would help us understand the complexity of sentence calculation for Shelby County? **A:** We do not currently have the logic for state inmate sentence calculation. We have the sentencing logic for County inmates and the variation of the logic for DUI Offenders. Details will be provided to the selected vendor.
6. **Implementation Q:** Is there an expected timeline for the implementation of the entire OMS solution? Are there expected Start and End Dates for this project? **A:** The start date will be upon execution of the contract. The implementation timeline should be part of the vendor's response, but ideally Shelby County would like a 12 month implementation plan.
7. The Application Capabilities Matrix in Section IX mentions nothing of ESB (Info Hub). **Q:** Is the ESB (Info HUB) expected to be part of the proposal? **A:** No. The ESB will be a separate purchase.
8. **IG-03** "The inmate should be able to enter grievance into Kiosk in the Housing or Work environment..." **Q:** Is the proposed system expected to run on Kiosks? **A:** We would like to see specific modules run on kiosks, such an inmate grievance module that would be used by inmates.
9. **IC-07** The proposed solution must provide a notification when the count is not reconciled. **Q:** Could you please provide an example of the type of notification defined above? **A:** "Count taken at 12:30, Tuesday, August 14, 2012 does not reconcile. Proceed with re-count immediately." "Re-count taken at 12:35, Tuesday, August 14, 2012 still does not reconcile. Proceed with Emergency/Escape Procedures." The first message is a notification and the second message is direction to follow "Emergency/Escape Procedures".
10. **II-02** The proposed solution must provide the ability to generate and/or assign a new unique R&I Number for an inmate. The solution must also store and display the historical R&I Number. **Q:** Could you please provide an example of an R&I Number and a Booking number? **A:** An RNI is a unique number assigned to an offender after they have been positively identified. The offender will receive this same number for all subsequent arrests. This number is assigned by the Criminal History Records and Identification section. It is 9 characters in length. Example: 354589. A Booking Number is the number that is assigned to the offender by the computer when the individual is booked. The offender may be put in jail multiple times on one case. The booking number is an 8 digit number consisting of a two character year, a one character facility code, a five character sequential code. Example: 12132077

11. **II-09** The proposed solution must provide the ability to mark some fields as mandatory in the booking process. Mandatory fields are agency specific.
Q: Would the county accept a small development effort to re-defining fields as mandatory? **A:** We would review it.
12. **O-02** The proposed solution must support virtualization, and include a Multi-Tier architecture: Front End: Web-based using standard browser; Middleware such as IIS or Tomcat -- Distributed where required (e.g. multi-site facilities); Database: must be ODBC-compliant relational database. **Q:** Are IIS and Tomcat the only Middleware platforms accepted by the County or would a different platform such as JBoss be accepted as well? **A:** Other middleware would be considered.
13. **O-07** The proposed solution must support/accommodate the incorporation of specific, existing interfaces currently utilized by the Jail and the Correctional Center. **Q:** Can the county provide us with a list of these existing interfaces?
A: Complete list will be provided during contract negotiation, but include standard AFIS, Inmate Phones, Commissary, Medical, Fiduciary, Video Visitation, and some additional systems that are anticipated to be included within the OMS including Classifications, Mugshot and Inmate Grievances.
14. **O-09** The proposed solution must provide a system-wide audit trail and must log the creation, modification and deletion of records to include, at a minimum, the following information: a.User ID, b.Station ID, c.Time stamp
Q: Please define the term Station ID and how the application is expected to retrieve the ID. Would the County accept, as an alternative, a workstation IP address? **A:** An IP address would be an acceptable form of station ID
15. **IG-03** The proposed solution must provide the ability to accept data from an external kiosk, where an inmate can enter a grievance, to create the grievance in the OMS. **Q:** Does the county currently utilize Kiosks for this purpose? Are there other intended uses for these Kiosks and should they be provided by the OMS vendor? **A:** One of the three facilities has kiosks from Aramark but is not currently utilizing Aramark's inmate grievance application. There are other intended uses for the kiosks, but currently only Aramark's applications are being used.
16. **II-46** The proposed solution must interface with Shelby County's AFIS system to enable information to be sent electronically to the AFIS system. **Q:** What AFIS provider is currently used by Shelby County? What data exchange standards are supported by the existing AFIS system? **A:** Morphotrak, exact standards will be provided during contract negotiation.
17. **PR-04** The proposed solution must have the ability to interface with commercial off the shelf assessment tools. **Q:** Does the county have a preference for specific assessment tools they may wish to interface with?
A: No.
18. **CL-03** The proposed solution must provide the ability to integrate with an off the shelf classification tool. **Q:** Is there a specific classification tool that the county is using or has a preference for? **A:** NorthPointe is preferred, but willing to consider other objective classification systems.

19. **NV-15** The proposed solution must have the ability to accept a data exchange from a video visitation system. **Q:** Does the county currently have access to a video visitation system. Is there a preference for a provider for this functionality? **A:** **VuGate is the current video visitation vendor.**
20. **MR-13** The proposed solution must provide the ability to document the activities of the DRT and CERT units. **Q:** Could we please have a definition for the activities undertaken by these units. **A:** **Area searches, cell extractions, prisoner escorts**
21. **U. Sentence Calculation:** When implemented, the proposed solution will support the calculation of allowable sentences for serving time at the Shelby County Jail. **Q:** Do these requirements for calculation encompass both county and state sentences? Can we be provided with additional detail on the sentence calculation rules? **A:** **It does include both county and state sentences. We can provide the sentencing logic for both and will do so with selected vendor.**
22. **O29** Data must be converted from legacy systems to the new CMS per the data retention guidelines documented by University of Tennessee's County Technology Assistance Services County Data Retention Guidelines, included as Attachment B. **Q:** Can you please provide Attachment B? **A:** **Attachments A & B have now been published to <http://www.shelbycountyttn.gov/bids.aspx>**
23. **Q:** Does the County have a preferred database of choice? **A:** **Any ODBC compliant database will be considered, though all things being equal the County prefers Microsoft SQL.**
24. **SE-01** In order to produce an estimate of the number of hours to customize this requirement, can we get the following information; a.The number of distinct sentence legislations by which sentences are uniquely calculated., b.The number of system generated credits to be determined, c.The number of key dates to be calculated, d.The number of rules for calculating sentences
SE-03 Q: If the OMS is expected to calculate the release dates for state inmates, what is the purpose of receiving expected release dates from the state? Do the incoming expected release dates from the state override the OMS system calculated dates? **A:** **The OMS will not calculate a sentence for a State Inmate housed at the Correctional Center. The OMS will provide an interface with TOMIS to obtain the TDOC sentence data for that inmate to generate the Parole Eligibility date. The TDOC sentence is the official sentence when entered into the OMS.**
25. **SE-04 Q:** What is meant by a "combined release date"? **A:** **It's referring to multiple sentences**
26. **SE-09 Q:** What detailed information is captured as part of Parole Return Information **A:** **Parole and Probation information will be provided by interface with the TDOC. This information must be stored within the OMS.**

27. **SG-11** The proposed solution must provide the ability to use a wireless device to confirm security check on suicide cells and report observed inmate activity. **Q:** Would the County accept utilization of a “mobile computing device” on a broader sense rather than just “wireless”. For example, a mobile computing device which is not necessarily ONLY wireless but rather supporting an “occasionally connected” mode. So it will deliver data through a wireless channel, when possible and when it is not possible, through a cradle based synch process. From our experience with other agencies, we have learned that wireless based solutions are not reliable in jail environments due to the building design and materials used for construction.
A: Yes
28. **Q:** Would the County please provide the number of server based CPU's required to support the current OMS / JMS? **A: Not sure that it's comparable, but the HP Nonstop Tandem hosting JMS and several other applications has 16 CPUs. The HP Nonstop Tandem hosting IMS and no other applications has 6 CPUs.**
29. **Q:** Does the County have SQLServer licenses available? And if so, how many? **A: Doesn't matter. We want all needed licenses included in this proposal.**
30. **Q:** Are hardware costs to be included as part of the price proposal? **A: Yes, as separate optional cost. We'll likely purchase from another source, but need to spend from this approved budget.**
31. **Q:** Would the county please provide a detailed list of all interfaces? **A: During contract negotiation we will provide details on all data exchanges**
32. **FE-05 Q:** How does the county envision the OMS validating that a file has been physically removed from the inmate's file? **A: A user would indicate in the application that they have verified that the warrant or detainer has been removed from the file.**
33. **FE-07 Q:** In this requirement does transmit electronically refer to an interface or some other form of transmitting (i.e. Email) Who is this information being transmitted to? **A: Warrant information must be transmitted by the OMS to the Court Systems and to authorized users. Also, it must be transmitted on demand via email.**
34. Please confirm the total required interfaces by name (Required v/s Optional)? **Q:** 1. Are detailed specifications available for each interface? Please provide if available. 2. Are there any IEPDs or an Exchange Catalog (a list of Data Elements for each Exchange) available for the interface? Please provide if available. 3. What is the type of each of the interfaces (Synchronous v/s Asynchronous , One directional v/s Bi directional, Batch v/s Real-time) 4. What is the communication protocol needed for the interface (Web Service, Flat File/FTP, Database Connection, etc)? 5. What are the Network Connections & Security requirements and details? 6. What are the data exchange Volumes and Metrics for the interfaces? 7 Are there any Performance Requirements regarding this interface? 8. What are the Events Triggering data exchanges for each interface?

General Data Conversion Questions

10. How many applications need to be converted?
11. For each application,
 - a. How many tables/segments have to be converted?
 - b. What is the volume of data in each table/segment?
 - c. What is the schedule for retiring the application? When will it be taken off-line and no longer used?
 - d. Will any type of data bridge be required before the application is retired?
 - e. What type of database does it use?
 - f. Will Shelby County staff be involved in any of the work and if so, how much will they do?
 - g. As part of the conversion effort access to the legacy system will be required. Will direct access to the legacy system be provided or will access only be provided via a data export?

A: Complete list of data exchanges and details will be provided during contract negotiation, including standard AFIS, Inmate Phones, Commissary, Medical, Fiduciary, Video Visitation, and some possibly additional systems that are anticipated to be included within the OMS including Classifications, Mugshot and Inmate Grievances depending upon the selected solution.

35. **H-iii** The Administrator of Purchasing shall, in conjunction with the Administrator of EOC, annually review the Shelby County Capital Improvement Program to determine those projects with a construction cost of \$250,000 or more. Contracts amounting to at least ten (10%) of the construction costs of such project shall be awarded to locally owned small businesses as defined herein, except as set forth in sub-paragraph (vi) of this section, either as part of the conditions of the solicitation for general Providers bidding on these projects, or as separate bids issued by the County for subcontracts that may be assigned to general Providers.
Q: Is it correct to assume that "construction costs" referred to in this section applies to this RFP? If so, and the proposer is required to comply with this section, does construction costs include the price of the COTS software licensing or only the services associated with implementation. **A: No, this requirement does not apply to this RFP. This will be stated in Addendum 1**
36. **In Section II**, Minimum Requirements the following is listed: 4. Have all appropriate licenses and certification required in the State of Tennessee to perform the Services and procure all permits, pay all charges, taxes and fees; 5 Apply and qualify for a vendor number and Equal Opportunity Compliance (EOC) certification number through our EOC Administration (see the details outlined in Section VII General Requirement/ e. Selection Criteria) prior to submitting your response; .6. Attest that you adhere to all Title VI requirements and provide proof/documentation if necessary. Have all appropriate licenses and certification required in the State of Tennessee to perform the Services and procure all permits, pay all charges, taxes and fees.
Q: Where a proposal is submitted by a company acting as the prime for the bid, which includes a subcontractor or partner, if the prime complies with all of the requirements listed below (i.e. obtains TN licenses, etc.) does that fulfill the requirements of this section? Will the subcontractor also be required to meet these requirements in addition to the prime? **A: Only the prime is**

required to comply with these requirements. The subcontractor does not report to, nor invoice any amounts to the County.

37. In section IG-11, provide the ability for the inmate to withdraw an already filed grievance. **Q:** Is this done through the kiosk as is the grievance entry? **A:** Yes
38. **II-25:** The proposed solution must provide for a screening questionnaire covering predator/victim association and medical information. The solution must provide a flagging system to assist with housing/cell assignment. **Q:** Can you please provide a copy of the screening questionnaire and/or the data required to be captured? **A:** This is just an indicator showing if inmate has history as a predator or victim and a way to indicate who the related predator or victim was much like EIFs are often identified in order to make sure they are not housed together.
39. **II-27, II-28, II-36, II-41, II-43,** document and photograph an inmate, capture a photo at a remote location and bring that photo back and load it into the system, take photos using a variety of equipment including USB cameras with mouse driven pan-tilt-zoom-center and flash configurations **Q:** Is an existing imaging system in place that will need to be integrated with or are the JMS product's imaging capabilities expected to meet this requirement. **A:** This requirement is for the OMS to meet.
40. **Q:** Can you provide a list of existing imaging equipment that the offender management system needs to be integrated with? **A:** Just talking about digital cameras here and a method to transfer images from the digital camera to the OMS. If the OMS only supports specific camera models then that information should be included in the proposal.
41. **II-37, II-47** create an inmate identification card or armband. **Q:** What are the specifications of the hardware? **A:** If the proposed OMS is limited to specific armband and ID card printers then include that information. If you really need to know specific printer model for your proposal let me know and I'll provide it. If I misunderstood your question please clarify. **Q:** Do we need an API to interface with an existing system? **A:** The requirement is for the OMS to create an inmate ID card and armband. **Q:** Does Shelby County want the vendor to supply the hardware needed to create an inmate ID card or armband? Or does Shelby already have that hardware? If so what type? **A:** Shelby County has and/or will provide ID card and armband printers. The current armband printer is an HP LaserJet CP4005n. The current ID card printer is a Data Card Model CP80.
42. **AB-01** bill external agencies for inmates housed at either the Shelby County Jail or Correctional Center **Q:** Can requirement AB-01 be clarified to indicate what type of invoice format is expected and if it is to be transmitted electronically or not?" **A:** This requirement is for an invoice report that can be printed on demand or saved and emailed.
43. **CL-13** track checks for warrants and for the Sex Offender Registry. **Q:** Is this an external system? Does it require a separate interface? **A:** Warrant requirements are part of the OMS. Sex Offender Registry will be removed from this requirement in Addendum 1 to this RFP.

44. **CV-03 and NV-03** search for local warrants, national warrants, and Jail and Correctional Center records for disqualifying information for visitor registration and when a registered visitor arrives for a visit. **Q:** Are local warrants in an external system? **A:** Warrant requirements are part of this OMS RFP. See page 103-106
45. **Q:** Are the national warrants referred to in this section accessed via the QW or QWA messages to a state message switch? **A:** Via ORI to a state message switch
46. **DR-17** The proposed solution must have the ability to print out various forms that support the disciplinary hearing process such as Notices, Approvals and Continuances. **Q:** Can you please provide samples of various forms that support the requirements in DR-17? **A:** Same as SG-09 , just different notice type.
47. **MR-14** run ad hoc queries on the database using a commercial off the shelf report application. **Q:** Does the County have a specific reporting application that it intends to use? If so, what is it? **A:** Crystal Reports will be used, but any reporting tool capable of hooking into an ODBC connection should be an option
48. **PR-09** The proposed solution must provide access to risk assessment instruments as specified by the Tennessee DOC, including individual risk assessment factors, resultant overall risk rating, and custody rating or level of supervision recommendations and decisions. **Q:** What risk assessment instrument solution does Tenn DOC use? **A:** LS/CMI
49. **UF-01** The proposed solution must provide the ability to define the procedures and steps necessary to notify and document staff involvement in the Use of Force. **Q:** Can you please provide a sample of, or describe in detail, the current procedures and steps necessary to meet the requirements in UF-01? **A:** The Detention Response Team at the Jail and CERT at the Correctional Center perform Security Operations and conduct Searches. They respond to incidents where "use of force" may be a factor. Each time use of force is required, it must be documented to include weapons and chemicals used, staff involved, and that the requirements for use of force were met. The OMS must be able to capture the information described in RFP section M and provide these results to Corrections Management.
50. **UF-02** The proposed solution must provide the ability to capture information/data to document the Use of Force and to document that the requirements for Use of Force were met. **Q:** Can you please provide a sample of the current procedures and steps necessary to meet the requirements in UF-02 and/or the data you wish to capture to meet this requirement? **A:** Need to document that use of force was used and select the type of use of force.
51. **UF-06** *The proposed solution must provide the ability to track use of K-9 Unit.* **Q:** Can you please clarify or provide a sample of the requirements in UF-06 and/or the data you wish to capture? **A:** Search documentation should include method.

52. **UF-07** The proposed solution must provide the ability to document the search including: confirming search policies are being met; staff involved; type of search; and search results. **Q:** Can you please provide a copy/example of exactly what actions you want documented and any standard forms that go along with the requirements in UF-07 as well as the data you wish to capture? **A:** There is no example, need method to document and report all types of searches and the fields provided.
53. **WL-16** access Work information using a commercial off the shelf report writing application. **Q:** See question above **A:** See answer to 45.
54. **FE-04** electronically capture, store, view, and remove warrant and detainer information. **Q:** For FE-04, is a scanned copy of the warrant or retainer also expected to be stored along with the warrant and detainer information? **A:**No
55. **FE-07** print and transmit electronically warrant and detainer information. **Q:** Is this electronic transmittal an interface? **A:** Warrant requirements are part of this OMS RFP. See page 103-106
56. **FE-10** The proposed solutions must provide the ability to record and view incoming extradition information. **Q:** Can you please define “incoming extradition” within the context of this solution? If extradition forms exit, please provide a copy and the detailed data and layout or format needed to meet this requirement? **A:** The fugitive department is notified of inmates in custody elsewhere who are wanted by Shelby County. Inmate data and Shelby County Warrant information must be provided.
57. **FE-11** The proposed solutions must provide the ability to record and view outgoing extradition information. **Q:** Can you please define “outgoing extradition” within the context of this solution? If associated extradition forms exit, please provide a copy of the detailed data and layout or format needed to meet this requirement? **A:** The fugitive department is notified of inmates in custody in Shelby County who are wanted elsewhere. Inmate data and the wanted jurisdiction Warrant information must be provided.
58. **IH-05** The proposed solution must provide the ability to enter, track and review a cell inventory of standard items with the option to print a completed checklist for the inmate to sign. **Q:** Can you please provide examples of Checklist and exactly what data you wish to capture? **A:** Each inmate is issued a standard inventory of items. This list must be configurable by facility. A user must be able to print the list for an inmate to sign.
59. **IM-03** The proposed solution must provide for a questionnaire. This questionnaire should be customizable so that it can be used for different purposes. **Q:** Can you please provide a copy of the questionnaire and/or the data you wish to capture? **A:** Attached, but as the requirement indicates, these are nto necessarily the specific questions.
60. **MO-03** allow a facility to interface with a commercial off the shelf application for card reading or barcode scanning. **Q:** Does this useinclude FacilityAccess? **A:** If by facility access you mean access control, then no.

61. **MO-09** The proposed solution must provide the ability to print hall passes stating: departure location; destination location; and anticipated arrival time. This printing must be configurable by facility. The user must be able to turn off the print capability if required. The Hall Pass should be printed in a manner that displays the destination in a large font that is easily visible to the officer. **Q:** Can you please provide examples of a hall pass, as it is currently being used, as well as the circumstances in which it would be used? **A:** **AKA inmate movement pass, paper carried by inmate when walking unescorted in facility. Attached**
62. **MR-08** The proposed solution must provide a climate report to view the results of selected operations for the facility. This report must show all selected processes in alpha/numeric and graphic representations. **Q:** Can you please provide a sample of the climate report and the data you wish to capture? **A:** **A Climate Report provides a Status for Management of major activities within the facility over a time period, such as the last 24 hours, week, year, etc. and a comparison with the previous time period. The climate report may include major activities such as number of: Incidents, Disciplinary Reports, Bookings, Releases, etc. The information may be communicated by text, numbers, and by color coding or graphic representation (bar charts, pie charts, etc.)**
63. **Q:** Are you requiring a standard USB bar code reader or card swipe device? If so, which is your preference? **A:** **There is no current standard in place.**
64. **SE-09** The proposed solution must provide the ability to record Parole Return Information. **Q:** Can you please provide examples of Parole Return Information and exactly what data you wish to capture? **A:** **Parole and Probation information will be provided by interface with the TDOC. This information must be stored within the OMS.**
65. **SG-09** The proposed solution must provide the ability to print review notices that can be sent to inmates. **Q:** Can you please provide a copy/example of a review notice that you send to inmates? **A:** **Attached**
66. **SO-03** have the ability to allow the Security Operations staff to record and view the results of all searches conducted by the units or the DRT/CERT teams. **Q:** Please clarify the meaning of "Record." Do you mean: to document the findings of the search and photograph the property or is it your intention to include video recording of the searches? **A:** **To document**
67. **SO-05** The proposed solution must have the ability to allow the Security Operations staff to create Incident packets for all incident type codes based on linking of incident reports which could be printed. (This is an optional requirement.) **Q:** Can you please provide examples of what an Incident Packet looks like and exactly what data you wish to capture? **A:** **It's the printing of all incident reports related to a single incident to include all officers reporting and reports on all inmates involved.**
68. **TR-09** The proposed solution must provide the ability to support non-inmate transportation. (This is an optional requirement.) This transportation is based on a written "certificate of need" that must be entered and approved prior to the transport. **Q:** Can you please provide examples of a non-inmate

transportation and a copy of a certificate of need? **A: The certificate of need is completed by outside agencies, so the OMS just needs to indicate if one was received. These transports are to a mental hospital, but can originate from hospitals, home, work, school, anywhere.**

69. **RE-14** The proposed solution must provide the ability to generate and print a “Discharge Card”. **Ques. 45** Can you please provide an example of a “Discharge Card” or provide the detailed data and layout or format needed to meet this requirement? **A: Attached**
70. **Q:** If the latter is the case, how are video recordings uploaded to OMS? **A: Not Applicable**
71. **WR-03** Capture an inmate Application for Work Release. **Q:** For requirement WR-03, is this functionality to be part of the kiosk application or meant to indicate the scanning and recording of the application by an Officer?” **A: Simply the recording of the application by an Officer. No kiosk or document management requirement.**
72. **WR-07** The proposed solution must provide the ability for the user to populate a Work Release Checklist that is used to review and approve an inmate for the Work Release program. **Q:** Can you please provide examples of a Work Release Check list and/or exactly what data you wish to capture? **A: Example work release checklist attached**
73. **WR-13** The proposed solution must provide the ability to record the results of the Work Release Review Board, including any conditions set by the board. **Q:** Is there a form that is needed to complete requirements in WR-13, if so, can you provide a copy and/or exactly what data you wish to capture? **A: No form, just need ability to capture Board decision of approved, denied and text field for any conditions**
74. **WR-17** The proposed solution must provide the ability to generate a “Contract with Employer”. This document should be both electronic and printable forms. **Q:** Can you please provide an example of the “Contact with Employer” document and/or exactly what data you wish to capture? **A: Attached**
75. **WR-20** The proposed solution must provide the ability to create weekly Inmate Room & Board and Transportation Charges form and transmit that information to Inmate Accounting electronically. required forms in WR-20 and/or exactly what data you wish to transmit? **A: Typical invoicing info. Work release inmates are charges for room and board and charged for transportation to work. A current room and board report is attached.**
76. **Q:** How many source systems the business data would need to be migrated from? **A: This depends on the functionality included in the OMS. At a minimum Tiburon’s IMS and JMS, and ideally Dataworks Plus Mugshot, In house developed Inmate Grievances, NorthPointe Classification System.**
77. **Q:** Assuming mapping between source legacy systems and new JMS/OMS system, how many fields could be identified in the legacy sources? **A: There are many variables to this as I answered in the previous question.**

This question will be addressed during data conversion planning at contract negotiation.

78. **Q:** What is estimated level of data redundancy between Correctional system and Jail system? **A:** There is redundancy since the JMS and IMS are separate systems. The level of redundancy will be discussed during data conversion planning.
79. **Q:** What are common criteria for merging duplicates? What are the common criteria to identify that two booking records are in fact duplicates? What are the common criteria to identify that two inmate records are in fact duplicates? **A:** Duplicate booking records won't be an issue. RNI is the common inmate number maintained for all bookings and associated with the inmate record in both IMS and JMS. The facility field is currently updated when an inmate is moved from the Jail to the Correction Center. If an Inmate comes from another municipality to the Correction Center, they are first taken to the Jail to get a booking number and an RNI if they have never been arrested in Shelby County. Once they have been assigned the RNI number and the booking number, they are moved to the Correction Center. So currently all Correction Center inmates come from the Jail according to JMS/IMS
80. **Q:** Would it be acceptable to keep data not suitable for migration as unstructured Binary Large Object (BLOB) which still could be accessed using alternative to the Web application tools such as a text editor? **A:** Yes
81. **Q:** Referencing Section VI. (H) LOSB: Is the inclusion of a LOSB partner mandatory, and is there a registry published of qualifying potential partners? **A:** The LOSB participation is NOT mandatory.
82. **Q:** Referencing Section XI (C) PROPOSAL FORMAT: In this section, 2(a) and 2(e) both reference a response to RFP Section IX. Please confirm respondents can complete the matrix from RFP Section IX and include this once in the proposal. **A:** Attaching a word document for you to use in completing the matrix. (This matrix was sent out with the addendum 1.)