



# Shelby County Tennessee

Mark H. Luttrell, Jr., Mayor

## Questions & Answers

*Issued: November 2, 2016*

**RFP 17-010-20**

### **INMATE COMMUNICATION & TECHNOLOGIES SERVICES**

#### **TO ALL PROSPECTIVE BIDDERS:**

The following questions were submitted by potential vendors. Our answers are listed in *red* below:

#### **Question:**

1. Question - RFP Section 21.1. Money Transmission License: Please explain the choice to include money transmitter language in the RFP as the funding of inmate phone accounts does not require money transmitter licenses.

*Answer - was an oversight and should be ignored.*

2. Question - Are the per minute rates by call type (included in the Questions and Answers posted on 10/28) inclusive of the cost recovery amount that the County is receiving, or are cost recovery fees collected as a surcharge?

*Answer - the quoted rates include cost-recovery fees.*

Thank you all for your cooperation.

If you have any questions, please contact me via email at [tosha.davenport@shelbycountyttn.gov](mailto:tosha.davenport@shelbycountyttn.gov)

Sincerely,

**Signed Original on File**

Tosha Davenport, Procurement Specialist  
Purchasing Department  
Shelby County Government

