

HAB Performance Measures and Quality Management

Based on input from key stakeholders, HAB has created & released four (4) sets of performance measures in the areas of clinical care, medical case management, oral health and AIDS Drug Assistance Programs. These measures can be used as defined or can be further modified by the grantee to meet that agency's individual needs. Grantees are encouraged to select measures that are most important to their agencies and the populations they serve. The measures can be used by the Ryan White HIV/AIDS Program, either at the provider or system level. A brief overview of each set is provided below.

MEASURES

HAB HIV/AIDS Core Clinical Performance Measures The HAB HIV/AIDS Core Clinical Performance Measures for Adults & Adolescents are offered as a set of indicators for use in monitoring the quality of care provided. Grantees are encouraged to include the core clinical performance measures in their quality management plans. The clinical performance measures all are categorized into three groups.

Group 1 measures provide an excellent start and can serve as a foundation on which to build, especially if a clinical program has no performance measures.

Group 2 measures are important measures for a robust clinical management program and should be seriously considered.

Group 3 measures represent areas of care that are considered "best practice," but may lack written clinical guidelines or rely on data that are difficult to collect.

Medical Case Management Performance Measures

The Medical Case Management Performance Measures target all clients, regardless of age and focus on two key issues: care plans and medical visits. Medical case management programs are encouraged to utilize the core clinical performance measures as appropriate.

Oral Health Performance Measures

The Oral Health Performance Measures target all clients. The measures are intended for use by programs providing direct oral health services.

ADAP Performance Measures

The AIDS Drug Assistance Program measures are intended for use by the ADAP. Four (4) measures are included and target all clients, regardless of age.

The performance measure documents and additional information can be found at:
<http://www.hab.hrsa.gov/special/habmeasures.htm>.

All agencies who receive funding for Ryan White services are required to develop a quality management plan. For resources and information on creating a quality management plan, please visit www.nationalqualitycenter.org.

All agencies receiving Ryan White funds are required to submit the annual Ryan White Data Report and the Ryan White Services report, as required by HRSA. Information on the reporting requirements can be found at <http://hab.hrsa.gov/tools.htm>. In addition, the grantee's office requires monthly utilization reports and CAREWare data exports.