

ONLINE PAYMENTS

PAYMENT LOCATIONS

www.shelbycountytrustee.com

- ★ **E-CHECK** offers the convenience of paying taxes from a checking account.
- ★ **CREDIT CARD*** payments can be made using VISA, MasterCard, Discover and American Express.



*Additional fees apply for credit card payments.

ONLINE INFORMATION!

APPLICATIONS • PAYMENT HISTORY
TAX SALE PICTURES • E-MAIL CUSTOMER SERVICE

NEW! Lakeland City Taxes will be collected by the Trustee's Office.

Assessment Questions

Appeals to 2012 property assessments were accepted through **June 30, 2012**. Questions may be directed to the County Board of Equalization at **(901) 222-7300**.

Personal Property Taxes

Tax is levied on business furnishings and equipment based on information provided to the Assessor of Property. You should notify the Assessor of Property and the County Clerk when you sell or close your business. Personal Property taxes are owed if the business was in operation on **January 1, 2012**.

Shelby County Assessor **(901) 222-7001**
Shelby County Clerk **(901) 222-3000**

Need a Receipt

Receipts may be obtained by calling **(901) 432-4829** or online at www.shelbycountytrustee.com.

Partial Payment

Partial payments are gladly accepted. No interest or penalty will accrue on 2012 taxes if the balance is paid by **February 28, 2013**.

(Year-round)

DOWNTOWN—NEW LOCATION

157 Poplar Ave, 2nd Floor (2nd & Poplar)
BY MAIL: PO Box 2751, Memphis, TN 38101
Monday—Friday; 8am—4:30pm

(Seasonal: October 1—February 28)

Millington City Hall
Monday—Friday
8am—4:30pm

Arlington Town Hall
Mon—Thurs: 9am—4pm
Fri: 9am—3pm

Germantown City Hall
Monday:
8am—1pm &
2pm—4:30pm

Bartlett City Hall
Wed & Fri:
8am—1pm &
2pm—4:30pm

**Whitehaven
Regions Bank**
1190 E Shelby Drive
Tuesday:
9am—1pm &
2pm—4pm

**Collierville
Town Hall**
Thursday:
9am—1pm &
2pm—4pm

KIOSK PAYMENT LOCATIONS

Downtown Office
Arlington Town Hall
Bartlett City Hall
Collierville Town Hall

Germantown City Hall
Lakeland City Hall
Millington City Hall
County Clerk's Office at
1075 Mullins Station Rd

Bank of America Locations:

3945 Park Ave
6060 Poplar Ave
4350 Elvis Presley Blvd
4750 Summer Ave
6725 Winchester
1591 N Germantown Pkwy

Bank of Bartlett Locations:

3691 Austin Peay Hwy
6281 Stage Rd

To invite the Trustee to speak at your club or organization, please call **(901) 432-4829**.

★★ Important 2012 ★★

TAXPAYER BENEFITS



DAVID LENOIR
SHELBY COUNTY TRUSTEE

"Courteous and professional service continues to be a top priority for the Trustee's office."

~DAVID LENOIR

TAX RELIEF

TAX FREEZE

OTHER SENIOR BENEFITS

Income Limit* of \$26,830

- Age 65 or older, or
- A total and permanent disability rating

No Income Limit—Disabled Veteran

Total and permanently disabled veteran or widow(er) of disabled veteran or spouse of a soldier killed in action

MAXIMUM TAX RELIEF BENEFITS	Elderly & Disabled	Disabled Veterans
Shelby County— Inside Memphis	\$262.76	\$1,839.29
Shelby County— Outside Memphis	\$265.37	\$1,857.58
Millington	\$80.39	\$562.76
Arlington	\$75.17	\$526.18
Bartlett	\$97.39	\$681.71
Lakeland	\$55.56	\$388.89

Important Dates

December 31, 2012: Return all applications and vouchers for faster processing.

February 28, 2013: Pay your portion of 2012 property taxes to avoid interest and penalty.

April 5, 2013: Submit all applications, vouchers, and payments to receive tax benefits.

Income Limit* of \$35,270

The Tax Freeze Program was created to help seniors by freezing the tax amount on their primary residence for future years.



You may qualify for the Tax Freeze if:

- Age 65 or older, and
- Own and live in a home in Shelby County that is your primary residence (mobile homes included), and
- Combined 2011 income for you, your spouse* and all other owners is \$35,270 or less

**Legislation requires the income of the applicant's spouse to be included, regardless of ownership.*

How does the Tax Freeze benefit you?

If you are a new applicant this year, the Tax Freeze Program freezes the 2013 tax amount on residential property taxes based on the tax amount from 2012.

If you have previously been approved for Tax Freeze, you must reapply every year to keep your taxes at the frozen amount.

ATTENTION:

Apply online at www.shelbycountytrustee.com or call Customer Service at (901) 432-4829.

Wheel Tax

The Shelby County Trustee processes Wheel Tax rebates for eligible seniors and qualified disabled residents. This \$50 annual benefit is a reimbursement of the wheel tax.

Who qualifies?

- Age 65 or older, or
- A total and permanent disability rating, and
- Annual household income of \$25,000 or less

Documentation required:

- Completed Wheel Tax Rebate application (available at www.shelbycountytrustee.com or County Clerk and Trustee locations)
- Copy of paid vehicle registration
- Proof of age (copy of valid driver's license or birth certificate)
- Proof of income (copy of Social Security Benefits Statement or most recent federal tax return)
- Copy of paid vehicle registration for handicapped license plate (not hang tag) for disabled drivers

Quarterly Payment Plan

Who qualifies?

- Age 65 or older
- Fixed income (SSI, SSA, Pension)
- Own and live in a home in Shelby County that is your primary residence
- Taxes must be paid on prior years
- Submit applications by Oct. 31, 2012
- Quarterly payments are due October 2012 and January, April and July 2013.

All applications are subject to approval

The Trustee's Office has moved to 157 Poplar—2nd Floor